

BlueSky Wireless Privacy Policy

Our contact details

Name: Kevin Brown

Address: BlueSky Wireless Ltd, Enterprise House, Harmire Enterprise Park, Barnard Castle, County Durham, DL12 8XT

Phone Number: +44 (0)1833 600 336

E-mail: kevin.brown@bluesky-wireless.co.uk

Web: <https://www.bluesky-wireless.co.uk>

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The type of personal information we collect

We currently collect and process the following information:

- IP address
- Web browser user agent



How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Your IP address is automatically logged in our website access logs for every page you visit.
- Your web browser's user agent is automatically logged in our website access logs for every page you visit.

We use the information that you have given us to provide website analytics and monitor for malicious traffic to our web sites.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

1. We have a vital interest.
2. We have a legitimate interest.

How we store your personal information

Your information is securely stored on the web server that serves our web sites.

We keep your IP address and web browser user agent for 7 days. We will then dispose your information by being automatically deleted after 7 days by our web hosting provider.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at email address kevin.brown@bluesky-wireless.co.uk; phone number +44 (0)1833 600 336 if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at BlueSky Wireless Ltd, Enterprise House, Harmire Enterprise Park, Barnard Castle, County Durham, DL12 8XT.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>