

Real time, fully integrated enterprise messaging solutions

What do we do?

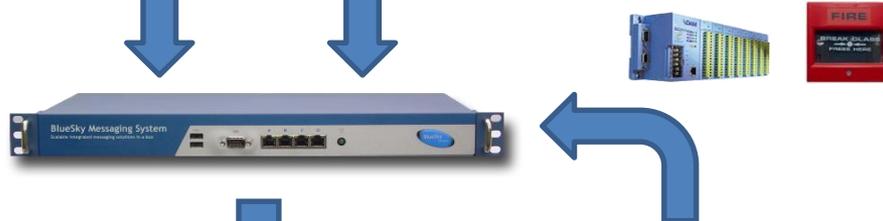
At the simplest level we extract information from an enterprise, compare it against a set of rules and then send a message. More than that, we monitor the status of an event and take further action as time goes on and its severity changes.

By monitoring the enterprise we can notify staff of events from the mundane to the business critical. For example a patient in a hospital needs a nurse, a guest in a hotel requires room service, the temperature of a glass furnace has gone out of range, an air conditioner is failing in a computer room, an alarm system has entered pre-alarm, a server has gone down or a lone worker is in trouble.

SoloTraxx

Lone worker monitoring and location tracking

Fire, security, disabled refuge, building management, refrigeration and process control monitoring...



Nurse call, panic button, blood bank, bed monitoring, asset tracking...

Workflow job tickets, property management, ANPR vehicle black list monitoring, CRM and ERP...

Prioritised, targeted and escalated messages to WiFi, UHF, DECT, GSM, 3G, Private GSM... devices



We don't just send a notification, we monitor the status of the event and if things are getting worse or people aren't taking action we escalate it.

As an event escalates more people are notified, senior people are involved, the notification itself becomes less discrete, we interrupt voice calls... The system attracts more attention to the problem to lessen the impact on the enterprise. All through an event the system maintains an audit trail which can be used by the business to review their response.

The devices aren't just smart phones. Most are professional, ruggedized (and sometimes explosion proof) enterprise grade devices using a private network. Mission critical communications demand a secure network with guaranteed quality of service.

We work in the hospitality, healthcare, manufacturing, retail, finance and education vertical markets.

My roles

- Designing and implementing software
- Software maintenance
- Remote and on-site technical support
- Researching new devices and systems
- Working with 3rd party vendors
- Analysing and diagnosing reported faults
- Providing training
- Designing and commissioning solutions
- Code reviewing and testing